

Hello,

This is a message from l'Office Régional d'Habitation de Vaudreuil-Soulanges issued to all its tenants.

Following measures announced by the prime minister, M. François Legault, daily since Thursday March 12th 2020, about the VIDOC pandemic-19, here are the various actions that the Office will put in place in order to limit the spread of the coronavirus.

With these measures, the Office wants to protect its employees, tenants and suppliers.

So, until further notice:

- The Office's customer service is available by PHONE only from 8:30 a.m. to noon and from 1:30 p.m. to 4:30 p.m. Monday to Thursday.
The office is closed to the public.
- Preventive measures for the maintenance of common areas are taken in accordance with the recommendations of the various government authorities.
- Temporary limitation to emergency repairs only. It is your obligation to inform us of your state of health when you request repairs by telephone before any intervention in your apartment.
- Prohibition of all forms of assembly in community halls and rooms.
- Prohibition of access to communal washrooms
- Visitor bans NOT essential.
The only visits that may be made are to the CLSC, pharmacy, grocery store deliveries, employees of the Office or its suppliers (for authorized emergency repairs).

These measures are aimed at preventing the rapid transmission of the coronavirus.

They will work thanks to the collaboration of everyone.

In the meantime, we invite you to apply the proposed necessary public health measures in your daily activities:

- Wash your hands often with warm running water and soap for at least 20 seconds.
- Use an alcohol-based disinfectant if soap and water are not available.
- Cover your mouth and nose with your arm to reduce the spread of germs when you cough and sneeze.
- If you are 70 years of age or older or if your health is precarious, the ORHVS will ask you to stay at home, as ordered by the Quebec government.
- If you have flu-like symptoms (fever, cough, difficulty breathing) and you are concerned about COVID19, you can call toll-free at 1-877-644-4545.

Please also note that GRAVES community social housing workers will be available by PHONE only. You can contact them at 450-424-0111 and leave a message. They will call you back.

The ORHVS thanks you in advance for your precious collaboration.

The ORHVS has your health and safety at heart.